



Coverage Of Warranty

This warranty is effective on all Kitchen cabinets installed by Fresh Floor Kitchen & Bath in the United States. This warranty is subject to all limitations, exclusions, disclaimers and procedures set forth herein. All cabinets purchased from Fresh Floor Kitchen & Bath are Lifetime warranted if the original purchasing consumer owns the home, against unnatural defects in material and workmanship under normal residential use. Any use of Fresh Floor Kitchen & Bath products other than for residential use are not covered under this warranty. This warranty is nontransferable.

Exclusions

This warranty supersedes any and all previous warranties by Fresh Floor Kitchen & Bath and constitutes the exclusive remedy against Fresh Floor Kitchen & Bath cabinetry for all defects, damages and workmanship. There are no implied warranties extending beyond the terms of this warranty. Fresh Floor Kitchen & Bath shall not be liable for any incidental or consequential costs, expenses or damages. It is possible that one or more of the limitations and exclusions in this warranty may not apply to you.

Limitations

This warranty does not cover problems caused by unauthorized services, improper installation by others than Fresh Floor Kitchen & Bath cabinet installers, cabinetwork, drawer slides or hinges. This warranty does not cover items that have been modified from its original form. This warranty does not cover any product used or installed in connection with cabinets, such as gas or electric appliances, countertops, or plumbing fixtures. This warranty does not cover damage caused by transportation, storage, dirt, exposure to moisture or excessive heat or cold, nor does it cover defects arising from regular wear and tear, misuse, neglect, accidents, alterations, improper use or failure to maintain properly. No contractor, retailer, distributor, agent or employee of Fresh Floor Kitchen & Bath has the authority to alter obligations or limitations in this warranty. This warranty does not cover improper and or extreme changes with regards to atmospheric conditions within the home not being properly maintained on a consistent level.

Disclaimers

The following is a brief recap of some of the characteristics of the wood and finishes on the cabinets you are about to purchase. Please read them carefully. If some of these characteristics concern you, please choose something else. We bring these characteristics to your attention so you will realize that Fresh Floor Kitchen & Bath will not be held responsible for these variations in your cabinetry.

Wood And Color Variations

Wood is a product of nature, and since no two trees are alike, cabinets may vary in color, texture and grain. Wood characteristics naturally occurring such as variations in color, grain, mineral streaks, pinholes and knots are not considered defects. Color variations in cabinets are also a natural occurrence due to species, age, character of cabinets, and exposure to UV light and sunlight. For these reasons, new and/or replacement cabinets may not match display samples and/or existing cabinets. This may result in overall color variations, but is not considered a defect. **GLAZED FINISHES:** A glazed finish by character is an uneven finish. Some edges and profiles will have heavier hang up than others and glazing may vary from cabinet to cabinet, door to drawer and item to item. This may result in overall color variations but is not considered a defect. **PAINTED**

FINISHES: Wood by nature will undergo expansion and contraction movements year after year as it compensates and adjusts to ever changing atmospheric humidity and temperature conditions. As such, finish stress lines may become visible on painted cabinets especially at the joints. Any such occurrence is not considered a defect.

Warranty Performance

If a defect does occur within the terms and conditions of this warranty, such defective part will be repaired or replaced by Fresh Floor Kitchen & Bath at its sole discretion. Fresh Floor Kitchen & Bath will not provide or pay for the cost of removal of defective product, transportation of defective, repaired or replaced product or installation of repaired or replaced product. Fresh Floor Kitchen & Bath will not be responsible for any shipping damages to the defective, replaced or repaired product. If defective item has been discontinued or is not available at the time, Fresh Floor Kitchen & Bath

reserves the right to replace the item with the most similar item available at that time. Fresh Floor Kitchen & Bath may require at its discretion that the customer submit a clear photo, or that a company representative view the item being claimed before honoring this warranty.

Claims

To submit a claim covered under this warranty, the original proof of purchase or a copy must be provided. Please email all documents with pictures stating and showing defects and or issues to your Sales Representative in order to receive RMA# and authorization for said claim.

Note

Please do not send back any items to Fresh Floor Kitchen & Bath prior to receiving proper authorization from customer service. Fresh Floor Kitchen & Bath takes no responsibility on any items sent back Fresh Floor Kitchen & Bath us without proper return authorization